II. PROJECTS OF STATEWIDE SIGNIFICANCE

These projects represent several types having statewide scope. An activity may be operated in one location but has direct, major and dynamic implications for many or all libraries or citizens. Or the service may be accessed or distributed from a central site to widely dispersed user sites, such as from a database host or a software system available for downloading. Still other activities such as training events may be repeated in multiple locations.

SERVICES, PLANNING, AND PROGRAMMING

Awarded FY 2000	PART D. PI	ROJECTS	Sta	te: CA	
Project Title: California Center f	or the Book (CCB)				F-116
Type of Project (Type C): C-6			# Serv	ved: 34,318,585	
Director: Dr. Mary Niles Maack		Phone: (3	10) 475	-7962	
Library: University of California, Los Angeles.		E-mail: m	nmaack	@ucla.edu	
Dept. of Information Studies					
Address: Box 951250		Evaluation	Type:	Impact	
City: Los Angeles		State: CA		Zip Code: 90095-:	1520
Amount Awarded: \$246,105		X Check h	ere if a	statewide project	

Description: Begun with a nucleus program on private funding in the California State Library Foundation, the CCB is expanding rapidly to promote and foster the "community of the book" in the state. The University of California, Los Angeles, has graciously provided a new home for the Center and key staff. Ten partner libraries around the state have joined with the Center to provide remote sites for reading, literacy, study of the book arts and printing, encouragement of interdisciplinary study of both print and electronic learning and culture, hosting of a statewide clearinghouse for dissemination of successful programming, and celebration of the book as art and intellectual vessel. Inaugurated January 21, 2000, the Center undertook to develop or co-sponsor (in some cases with related LSTA grant projects) a wealth of collaborative local and statewide programs and book-related events such as book fairs, author talks and visits, literacy programs, writers in residence in libraries, book arts workshops, and reading and discussion groups. A forum has been created to encourage collaboration and exchange among interested parties, a Web site (www.calbook.org) is under construction, and links are being established with corporations, foundations and other agencies for fundraising. Partnerships are in progress with other non-profit organizations, museums, and the private sector as well as libraries already on board. A new director has been appointed as of summer 2000, and he will devote a majority of his time to obtaining sustaining funding for the Center.

Awarded FY 2000	PART D. PI	ROJECTS	State: CA	
Project Title: LIBRIS Design: a	nning Inform	ation System, Phase IV	S-2	
Type of Project (Type C): C-7			# Served: 34,318,585	
Director: Richard B. Hall		Phone: (91	6) 653-7252	
Library: Cerritos Public Library	(fiscal agent)	E-mail: rha	ll@library.ca.gov	
Address: 18025 Bloomfield Ave).	Evaluation 7	Type: Impact; Outcomes	
City: Cerritos		State: CA	Zip Code: 90703-8525	·)
Amount Awarded: \$323,180		X Check he	ere if a statewide project	•

Description: LIBRIS Design is a software system that allows users to plan, and using a database of features and cost elements, configure library building and construction projects. Developed over the past three years, the system meets an urgent need. In 2000, a massive new state bond act passed that will support construction of numerous new library buildings in the state, for which there has been pent up demand for a decade. In response to that need this system will assist libraries to develop their local building programs and project cost estimates. The basic system is now completing pre-test at the State Library, the software vendor, and two testbed user libraries. This phase implemented several enhancements, including text, graphics and photo illustrations for general requirements such as lighting, electrical, and furnishings; software user aids; and user training modules. The system includes capabilities to comply with Americans with Disabilities Act (ADA) requirements and other provisions for attuning buildings to persons having difficulty using a library. Active field-testing of the first production model of LIBRIS is scheduled for fall 2000, and a formal training program for users and administrators responsible for construction programs is planned for December 2000.

Awarded FY 2000	PART D. PI	ROJECTS	State: CA	
Project Title: Library Awareness	s Campaign, Year	3		S-20
Type of Project (Type C): C-11			# Served: 34,318,585	
Director: Kathy Low (contact)		Phone: (9)	16) 653-6822	
Library: Metropolitan Cooperati	ive Library	E-mail: klo	ow@library.ca.gov	
System (fiscal agent)				
Address: 3675 Huntington Dr.,	Ste 100	Evaluation	Type: Impact	
City: Pasadena	_	State: CA	Zip Code: 91107	•
Amount Awarded: \$298,548		X Check h	ere if a statewide project	

Description: As one of the most diverse states in the nation, California has a correspondingly diverse group of underserved library patrons and a large number of individuals having difficulty using a library. Those unfamiliar with the concept of a public library, or who have low literacy, need to know what the public library can offer them. A broad, statewide library awareness campaign was conceived to assist users and non-users to understand the services and resources available at the public library. In 1999/00, a pilot media campaign was conducted the San Diego metro area, a major media market, to identify issues, techniques, and implementation strategies for a future statewide campaign. The successful "Check It Out" campaign mounted in Charlotte-Mecklenburg County, SC, was replicated in a 14-week schedule using 15-second video spots starring celebrities and local officials on four local commercial and public TV outlets. Many of the items were produced in Spanish to reach that segment of the targeted community. Formal evaluation was conducted by a service bureau. It showed that six in ten respondents to a survey were aware of the library campaign. The majority (87%) of respondents were found to have positive impressions of public libraries and seven in ten visited a public library in the past year. Market research completed in the project was presented to the library community. Further untested media components and added population groups were recommended for testing in 2000/01 before launching the full-scale statewide campaign.

Awarded FY 2000	PART D. PROJECTS		State: CA	
Project Title: Partnerships for Change Workshops				
Type of Project (Type C): C-10			# Served: 58	
Director: Kathy Low (contact)		Phone: (9:	16) 653-6822	
Library: Metropolitan Cooperati	ve Library	E-mail: klo	ow@library.ca.gov	
System (fiscal agent)				
Address: 3675 Huntington Dr.,	Ste 100	Evaluation	Type: Impact; Outcomes	
City: Pasadena		State: CA	Zip Code: 91107	
Amount Awarded: \$155,969		X Check h	ere if a statewide project	

Description: The original "Partnerships for Change (PFC)" program was conducted in the late 1980s and early 1990s to address training and re-directing public libraries to better serve selected underserved populations such as immigrants and non-English-speaking ethnic groups. In 1997, the State Library received a recommendation to expand the highly regarded PFC program's methodology to added client groups such as children, young adults, seniors, etc. In 1999/00, this sequel program re-cast the original PFC as a training institute. A series of three workshops was held in two locations to teach 58 public library staff representing 16 library jurisdictions how to apply the PFC principles and techniques. The curriculum conveyed to attendees the methods used to restructure their services to meet the needs of California's changing communities and assigned them class and homework exercises to practice specific planning for their libraries. Repeats of the workshop series will be presented in other parts of the state for different attendees in 2000/01.

Awarded FY 2000	PART D. P	ROJECTS	State: CA	
Project Title: Costs of Providing	, Year 2		S-23	
Type of Project (Type C): C-1			# Served: 34,318,585	
Director: Tom Andersen (conta	ct)	Phone:		
Library: Mountain Valley Library	System (fiscal	E-mail: ta	ndersen@library.ca.gov	
agent)				
Address: 828 I St., Rm. 524		Evaluation	Type: Impact	
City: Sacramento		State: CA	Zip Code: 95814	
Amount Awarded: \$24,750	·	X Check h	ere if a statewide project	

Description: An important study, funded by LSTA, was begun in 1998/99 and continued in 1999/00 to analyze whether reimbursement for handling and delivery costs of the interlibrary lending and direct loan services provided under the Library of California (LoC) is viable. The compensation (of whatever type) must expand to all types of libraries and to additional loan services, in contrast to the more limited scope of the predecessor program (the California Library Services Act, or CLSA). The study examined cost containment alternatives to full reimbursement employed in other states (a background study was completed in 1998/99), compared potential funding strategies, and recommended a method and formula for funding the loan programs. The Library of California Board will use the data to determine whether reimbursement of net lenders should be continued and be based on handling and delivery costs or choose an alternative method to support these resource-sharing transactions. consultant's final report recommended reimbursement be continued. The report was discussed by a focus group of librarians representative of the library community. [SEE preceding project description.] The group recommended analysis of a departure from the net lender compensation precedent and a shift to a multi-tiered formula in which all participants receive some level of cash compensation. Comments were elicited from the wider community and the input obtained is under review by the Library of California Board (LoCB) and CSL staff for the purpose of developing a revised compensation model in 2001.

Awarded FY 2000	PART D. PI	ROJECTS	State: 0	CA	
Project Title: Videoconference	Author Visits, Year	1			S-25
Type of Project (Type C): C-11			# Served:	34,318,585	
Director: Al Bennett (contact)		Phone: (9)	16) 653-7743	3	
Library: Mountain Valley Library	y System (fiscal	E-mail: ab	ennett@libra	ry.ca.gov	
agent)					
Address: 828 I St., Rm. 524		Evaluation	Type: Impa	ct	
City: Sacramento		State: CA	Zip C	ode: 95814	
Amount Awarded: \$105,020		X Check h	ere if a state	wide project	

Description: Interactive videoconferencing has spread among California libraries for purposes such as staff training, reference inquiry consultation, and literacy, humanities, and cultural events for the public. Events involving authors "live" from distant sources meeting with audiences elicited growing public interest in the past three years, especially in rural or low income areas where geography or travel limitations do not normally make on-site visits feasible. Ten multi-point videoconferences featuring noted author presentations and audience discussion were presented in 1999/00 in public and school libraries. A public TV studio and a public library served as the production hosts with assistance from the telephone company. included an onsite audience and two-to-five remote participant sites (37 total audiences). The videoconferences were taped and made available over the Internet (for viewing by videostreaming technology), and a Web site was constructed. The project built on successful experience gained in previous grants for "History Alive!" demonstrations of videoconferencing in public libraries in 1998/99. The marketing and public awareness responsibility for the Author Visits project has been transferred to the California Center for the Book project at the University of California, Los Angeles, for better coordination and maximized exposure of the assets created.

Awarded FY 2000	PART D. P	ROJECTS	State: CA	
Project Title: History Alive! At t	he Library, Year 2	2		S-27
Type of Project (Type C): C-11			# Served: 34,318,585	
Director: Al Bennett (contact)		Phone: (9	16) 653-7743	
Library: Bay Area Library & Info	ormation System	E-mail: ab	ennett@library.ca.gov	
(fiscal agent)				
Address: 25 Tower Rd.		Evaluation	Type: Impact	
City: San Mateo		State: CA	Zip Code: 94402-4	000
Amount Awarded: \$43,195		X Check h	ere if a statewide project	

Description: In commemoration of the Sesquicentennial of the California Gold Rush and statehood, this project brought high-quality, chautauqua-style cultural and historical programs to local audiences in 14 California public libraries which hosted 14 programs during the past two years. The project accomplished a dual benefit of providing affordable public programming during the Sesquicentennial timeframe and strengthened the role of libraries as cultural centers in their communities. The project has been operated on contract by the California Council for the Humanities, which developed a series of presentations by seven historical personae played by scholars (who are accomplished actors!), representing significant individual figures who shaped or experienced life in California during the mid-19th Century. Several are people of color and that served to affirm the diverse nature of California history not usually found in traditional study materials. Notably, this element attracted interest and involvement by all members of a community, especially school-age children, in the study of the past. Libraries reported immediate increased circulation of books related to the subjects of the presentations.

Awarded FY 2000	PART D.	PROJECTS	State: CA	
Project Title: Rural Library Initi	ative, Year 2			S-29
Type of Project (Type C): C-8			# Served: 2,189,000	
Director: Al Bennett		Phone: (9	16) 653-7743	
Library: Mountain Valley Library	y System (fiscal	E-mail: ab	ennett@library.ca.gov	
agent)				
Address: 828 I St., Rm. 524		Evaluation	Type: Impact	
City: Sacramento		State: CA	Zip Code: 95814	
Amount Awarded: \$211,788		X Check h	ere if a statewide project	

Description: Residents of less populated areas of the state share the same needs for library and information services as metropolitan and suburban jurisdictions but are underserved because of economic conditions and lack of government services. There are at least 400 rural public libraries in 73 public library jurisdictions in California. The Rural Library Initiative was launched in 1998 to support overall planning that could harness modern computer, telecommunications, and videoconferencing technology to deliver cost-effective library service to geographically isolated people; these trends spotlighted the library's role as an information center and as a linchpin of rural infrastructure. In the first year, focus groups to gather needs for library service were held and a statewide perspective was documented. Consultant-assisted planning targeted two jurisdictions. Training in volunteer programs was conducted. Planning for use of technology began to be furnished to requesting libraries. In the second year, four objectives were implemented: 1) Asset-based community development (ABCD) methods were presented to two county library systems, embodying the use of volunteer programs and applying asset-based activities locally. 2) Friends of libraries groups were organized and trained to hold a consolidated northern California region-wide "Book Rendezvous" event to pool and sell 3) Two videoconferenced workshops for public library boards on developing rare books. volunteer capacity in rural libraries were conducted for members of the California Association of Library Trustees and Commissioners (CALTAC) in eight rural libraries. A listsery was set up and attracted participation by 80. 4) Several in-service staff training events as well as public programming for the project's activities were supported by videconferencing capacity built up over several years of investment by LSTA grants in nine key rural library host sites.

Awarded FY 2000	PART D. P	RO.	JECTS	St	ate: CA	
Project Title: Data Collection for	Project Title: Data Collection for Revision of LSTA State Plan, Year 1					S-33
Type of Project (Type C): C-11				# Sei	rved: 34,318,585	
Director: Jay Cunningham (con	tact)	Pl	none: (91	L6) 65	3-8112	
Library: Metropolitan Cooperati	ve Library	E	-mail: <u>jc</u> u	ınning	ham@library.ca.gov	
System (fiscal agent)						
Address: 3675 Huntington Dr.,	Ste 100	E	valuation	Type:	Impact	
City: Pasadena		St	ate: CA		Zip Code: 91107	
Amount Awarded: \$48,730			Check he	ere if a	a statewide project	

Description: A five-year strategic plan for the use of Library Services and Technology Act (LSTA) funds awarded to California, as part of the state-based program of the Institute of Museum and Library Services, is not only a vital blueprint for carrying out the purposes of the Act. It is a statutory requirement of the legislation. To create this roadmap, an initial state five-year plan was issued in July 1997 after a data collection process on unmet needs, opinion gathering and sifting, formulation of objectives, and development of components such as procedures and evaluative methods. In fall 2000, at the mid-point of the first Plan's life, the California State Librarian directed that work on a new Plan be launched to expedite and focus data collection on needs; facilitate review of progress on the first Plan; establish goals, objectives and priorities to be incorporated in a new plan; and implement a sound planning framework. The goal of this two-year project is to achieve by July 1, 2002, an informative and relevant new State Plan for the period October 1, 2002, through September 30, 2007. The four key steps leading to this goal are to: 1) do a fresh needs assessment, 2) formulate or re-state the goals and objectives to become part of the new Plan, 3) design the structure and form of the document, and 4) draft it and obtain the necessary approvals and ratification. The 1999/2000 project began late in the grant year but covered the first of the four tasks: the state-level needs assessment process. An assessment of 13 LSTA 5-Year Plans from other states was performed to identify elements that could productively be incorporated in California's Plan. An approach to accomplishing an environmental scan at the broad level of societal themes was defined and implemented in September 2000. As part of a market research process, 29 futurists, executives, and visionary public figures were interviewed and a report compiled from the transcripts. The summary results were presented to the library community at an LSTA Advisory Committee meeting and a workshop in Santa Clara in November 2000. Next steps to be carried out in 2000/01 are pending.

LITERACY

Awarded FY 2000	PART D. F	PROJECTS	State: CA	
Project Title: Literacy Initiatives	s VIII			S-10
Type of Project (Type C): C-4			# Served: 56,000	
Director: Carole Talan (contact)	Phone: (9)	16) 653-8032	
Library: National City Public Lib	rary (fiscal	E-mail: cta	llan@library.ca.gov	
agent)				
Address: 200 E. 12 th St.		Evaluation	Type: Impact; Outcomes	
City: National City		State: CA	Zip Code: 91950	
Amount Awarded: \$195,987		X Check h	ere if a statewide project	·

Description: Literacy Initiatives is a statewide LSTA project to support unique services to low literacy adults who desire to improve their reading and writing skills. Progress was made on 10 statewide objectives in 1999/00: a) supported travel and training for the VISTA volunteers assigned to public libraries around the state; b) implemented Equipped for the Future (EFF) activities at 15 library literacy sites, to align goals and standards for library literacy efforts at the national and state levels; c) refined the accountability project of the California Literacy Campaign (CLC) that recently created electronic reporting and database creation methods; d) developed a guidebook for 19 new Families For Literacy (FFL) program sites; e) created a CLC Web site; f) continued work of committees which followed up on the CLC Convocation of 1999; g) reached 150 families with a service that helped low literacy adults interest their children in science; h) tested an Outcomes Measures evaluation technique in CLC programs and one LSTA grant project; i) purchased electronic reading kits for the Library, Literacy, and Book Services (LLABS) project; j) and carried out further activities in support of CLC and FFL.

Awarded FY 2000	PART D.	PROJECTS	State: CA
Project Title: FULFILL - Familie	es Utilizing Librar	ies For Improv	ring Literacy and Learning
Type of Project (Type C): C-4			# Served: 56,000
Director: Dr. Carole Talan (conf	tact)	Phone: (91	6) 653-8032
Library: National City Public Lib	rary (fiscal	E-mail: cta	lan@library.ca.gov
agent)			
Address: 200 E. 12 th St.		Evaluation [*]	Type: Impact; Outcomes
City: National City	·	State: CA	Zip Code: 91950
Amount Awarded: \$50,000	·	X Check he	ere if a statewide project

Description: This project examined how changes made through the California Library Literacy Service (CLLS) since 1984 and the Families for Literacy (FFL) program in the past 12 years have affected the long term literacy achievement of adult and child participants, and identified outcomes and impacts such as the employment status of the adult and the community-related activities of all family members in these fast-growing activities. The FFL program, for instance, grew from 21 to 58 library jurisdictions over the past 10 years. During this time, no research had been done to evaluate results. Two noted literacy researchers were commissioned to begin a longitudinal study of a sample of 200 families (to be conducted over three years), with the ultimate aim of helping participating libraries improve local literacy programs. In this first grant year, the survey was organized and the initial 150 interviews were completed. Forty of the transcripts were analyzed in depth. Some of the adult learners were interviewed in Spanish. A great deal of insight was gained into how the literacy programs affect the lives of both learners and reading tutors in positive ways, and what life changes ensue from their participation in one of the programs.

Awarded FY 2000	PART D.	PROJECTS	State: CA	
Project Title: Library, Literacy,	ces (LLABS) Pr	ototype	S-31	
Type of Project (Type C): C-4			# Served: 508,600	
Director: Carole Talan (contact))	Phone: (91	16) 653-8032	
Library: Stockton-San Joaquin County Public		E-mail: cta	lan@library.ca.gov	
Library (fiscal agent)				
Address: 605 N. El Dorado St.			Type: Impact	
City: Stockton		State: CA	Zip Code: 95202	2-1999
Amount Awarded: \$140,000		X Check h	ere if a statewide project	t

Description: As a precursor to a state-funded program the funds for which are not yet available, an LSTA grant was awarded to purchase a prototype mobile literacy vehicle (mounted on a recreational vehicle chassis) designed to deliver specialized information and literacy services (books, parenting materials, computers and Internet access, videos, and community services links) in isolated rural and inner city underserved areas of the county, to families and preschool children who have difficulty traveling to and using a library. The project is called "Training Wheels." The expanded program will have 10 more units in as many other locations around the state. The state program, the California Children and Families Act (CCFA), will be implemented in mid-2000, but a pilot version of the mobile unit was needed to conduct acceptance testing, advance field testing, and shake down its design and equipment features. The vehicle was manufactured by a firm in North Carolina in the summer of 2000 and was slated for delivery in late fall 2000. The operation of the grant-funded unit will be supported by a combination of funding from county, state, and community partner agencies.

LOCAL HISTORY, PRESERVATION, DIGITIZATION, CATALOG CONVERSION

Awarded FY 2000	PART D. PI	ROJECTS	State: CA	
Project Title: California Preserva	ation Clearinghous	е		F-82
Type of Project (Type C): C-1			# Served: 34,318,585	
Director: Walter Henry (contact	t)	Phone: (65	0) 723-9381	
Library: Stanford University Libr	aries	E-mail: wh	enry@lindy.stanford.edu	
Address: Preservation Dept		Evaluation 7	Гуре: Impact	
City: Stanford	_	State: CA	Zip Code: 94305-500	4
Amount Awarded: 31,127	_	X Check he	ere if a statewide project	•

Description: As a function of the statewide networking development effort of the past 14 years, this project was organized to develop and implement the California Preservation Plan's recommendation for a multitype statewide clearinghouse (Preservation Information Center) for information about preservation. Objectives included development of a means of information dissemination, to a non-specialist professional audience, of preservation information, publications, and products, e.g., a disaster plans and preparedness database in the form of links to existing specialized resources on that subject already available on the Web. The primary accomplishment of the grant was a Web site (http://cpc.stanford.edu/). Fifteen documents in four topical areas were produced for inclusion on the site along with identification of relevant Web resources. An online forum was created at (CaLibArc-Preserve) on lists.stanford.edu for discussion and sharing of preservation matters by staff of California libraries and archives.

Awarded FY 2000	PART D. P	ROJECTS	State: CA	
Project Title: Japanese-America	n Relocation Digita	al Archives (J	ARDA)	F-99
Type of Project (Type C): C-1			# Served: 34,318,585	
Director: Cate Hutton (contact)		Phone: (51	10) 987-0425	
Library: University of California,	University of California, Office of the E-mail: chutton@popserv.ucop		utton@popserv.ucop.edu	
President. California Digital Libra	ıry			
Address: 300 Lakeside Dr., 6 th	Fl.	Evaluation	Type: Impact	
City: Oakland		State: CA	Zip Code: 94612-35	50
Amount Awarded: \$358,724		X Check h	ere if a statewide project	•

Description: The California Digital Library (CDL), a unit of the Office of the President, University of California, has launched a major initiative to capture and display numerous and varied electronic archives through the Online Archive of California (OAC) program, which it coordinates for all nine UC campuses and many other contributing libraries, archives, and museums. This project assembled a thematic "virtual archive" (9,500 images, 20,925 oral history transcriptions and electronic texts, plus digital audio) of heavily-used primary materials reflecting the World War II Japanese American relocation and internment experience, drawn from eight dispersed, major contributing repositories for ease of discovery and access by the public through the Internet. This online resource will constitute the premier source of digital documentation of the World War II Relocation to be found anywhere. The two biggest UC libraries have implemented outreach projects to demonstrate incorporation of primary scholarly resources into the K-12 curriculum at nearby schools. The JARDA collection will be made available in that initiative. Cataloging data representing the collections were entered in MELVYL, the University's unified electronic library catalog, and standard finding aids were placed in the union finding aid database in the OAC. The main public access portal to the project is on a Web site (http://jarda.cdlib.org/). Secondary publications (online scholarly works) derived from analysis and compilation of the primary JARDA digital materials are being encouraged by the CDL in cooperation with the University of California Press.

Awarded FY 2000	PART D. PI	ROJECTS	State: CA	
Project Title: Regional Digitizat	ion Center, Year 4			S-9
Type of Project (Type C): C-1			# Served: 2,659,210	
Director: Ira Bray (contact)		Phone: (91	l6) 653-0171	
Library: Mountain Valley Library	y System (fiscal	E-mail: <u>ibr</u>	ay@library.ca.gov	
agent)				
Address: 828 I St.		Evaluation	Type: Impact	
City: Sacramento		State: CA	Zip Code: 95814	
Amount Awarded: \$104,800	_	X Check h	ere if a statewide project	

Description: This project developed a model of how California should address digital conversion projects on a regional basis, one of a series established to evaluate the best uses of LSTA funding for that purpose. Re-named the Imaging Service Center in the third year (98/99), the project continued to test conversion of collections of photos from a number of state government, public and special libraries to perfect the center's production scanning capability. Significant activities included consultation with other scanning projects, incorporating many contributed images into the project test Web site, exploring equipment upgrade options, and creating metadata profiles for the site. Other libraries' archival resources were identified as candidates for conversion in the pilot effort. A test database of image files and finding aids was created and loaded on a Web server to act as a proving ground. As libraries gained experience by conducting scanning locally, the need for a digitization center to perform that function diminished and new objectives were set for the activity. Statewide coordination and consultation were conducted to develop standards for scanning, finding aids, and Internet access. The standards were issued for quidance of all LSTA-funded digital conversion projects. To advise other libraries planning and undertaking similar projects, a training program was organized in cooperation with the InFoPeople project. Four workshops were held for 200 librarians from across the state to build local expertise. The original goal of providing a fullservice, on-demand production resource that could accept collections for conversion, particularly from smaller libraries, was determined not to be a major unmet need and the project was concluded. Some functions such as training in digitization will continue as the responsibility of another LSTA project. State funds are being sought to continue the project's function as a repository and host for 7,856 electronic images in the testbed database built from 22 cooperating libraries' historical and cultural collections.

CHILDREN AND YOUTH SERVICES

Awarded FY 2000	PART D. P	ROJECTS	State: CA	
Project Title: Young Adult Servi	ices Training: Dev	eloping Teen	Advisory Councils	S-15
Type of Project (Type C): C-3			# Served: 150	
Director: Bessie Condos Tichau	er (contact)	Phone: (91	l6) 653-8293	
Library: Metropolitan Cooperati	ve Library	E-mail: bti	chauer@library.ca.gov	
System (fiscal agent)				
Address: 3675 E. Huntington D	r., Ste 100	Evaluation	Type: Impact	
City: Pasadena		State: CA	Zip Code: 91107	
Amount Awarded: \$49,500	_	X Check he	ere if a statewide project	

Description: This project stemmed from a 1997 convocation on services to California's 21st Century population, growing interest in programs for young adult services, training events held in 1999, and new program initiatives in YA services. A series of four half-day workshops for public library participants (150 total attendees) was held to hear speakers discuss the creation of successful teen advisory councils in local libraries and use of community input in the formation of the councils.

Awarded FY 2000	PART D.	PROJECTS	State: CA	
Project Title: Youth Services Iss	sues Forum			S-16
Type of Project (Type C): C-3			# Served: 300	
Director: Bessie Condos Tichau	er (contact)	Phone: (9)	16) 653-8293	
Library: Metropolitan Cooperati	ve Library	E-mail: bti	chauer@library.ca.gov	
System (fiscal agent)				
Address: 3675 E. Huntington D	r., Ste 100	Evaluation	Type: Impact; Outcomes	
City: Pasadena		State: CA	Zip Code: 91107	
Amount Awarded: \$44,550		X Check h	ere if a statewide project	

Description: This project provided a second series of the popular issues forums first held in 1997/98. At these forums, discussions are held on a pertinent topic in four half-day sessions. The preceding forum covered school and public library cooperation. The 1999/00 sessions focused on changing technology in libraries and their implications for public library service for children and youth, and associated topics such as determination of the economic value of youth services programs. Combined attendance was 181.

DATABASES AND ELECTRONIC REFERENCE

Awarded FY 2000	PART D. PF	ROJECTS	State: CA	
Project Title: First Source Plus,	Year 2			F-24
Type of Project (Type C): C-1			# Served: 34,318,585	
Director: Joan Bartel (contact)		Phone: (21	.3) 228-7561	
Library: Los Angeles Public Libra	ary	E-mail: jba	rtel@lapl.org	
Address: 630 W. 5 th St.		Evaluation ⁻	Type: Impact	
City: Loa Angeles		State: CA	Zip Code: 90071	
Amount Awarded: \$472,861		X Check he	ere if a statewide project	

Description: The Los Angeles Public Library (LAPL) is a major center for access to a wealth of electronic information in over 60 commercial and "in-house" databases on subjects such as business, science, and the arts. This grant project developed a service to enable the 12 regional library reference centers around the state to search LAPL resources by the Web or via a dedicated network to enable them to respond to user inquiries not answered locally. The project also was designed to provide document delivery within 24 hours of requested materials. A third objective was to test alternative models of electronic resource sharing to be evaluated for future statewide development. In 1999/00, 1,414 requests for materials to be sent were received and 1,374 of those were filled within 48 hours. The average traffic on the Web site for databases was 225 per month. The project added access by six small, rural libraries in the Los Angeles region to broaden the service, including document delivery, to resources not available on the Internet. Tests are in progress to determine where the delivery of service is most effective – locally or regionally. The service is now under consideration for state funding under the Library of California statewide networking program.

Awarded FY 2000	PART D. PR	OJECTS	State: CA	
Project Title: 24-Hour Reference	e Project, Phase 2			F-109
Type of Project (Type C): C-1			# Served: 8,317,703	
Director: Susan McGlamery		Phone: (21	13) 228-7568	
Library: Metropolitan Cooperati	ive Library	E-mail: mo	clsref2@mclsys.org	
System				
Address: 3675 E. Huntington D	r., Suite 100	Evaluation	Type: Impact	
City: Pasadena		State: CA	Zip Code: 91107	
Amount Awarded: \$745,132		Check he	ere if a statewide project	

Description: Libraries throughout the country report significant declines in reference statistics as more clients prefer to seek needed information electronically at home or the office. Consequently, libraries are re-thinking "how to do business" in the face of this change. While many reference sources have moved to the World Wide Web, they are not necessarily easy to identify, locate or use. This project was organized to explore and test the use of new commercially-available technology known as "call center" support, a software system applied not to merchandising, product support, or shopping online but rather to offer interactive, realtime reference assistance to library users through a participating library's own Web site. This capability, similar to that used by mail order forms such as Land's End, features live "text chat"; collaborative tools for user and librarian to employ cooperatively on each other's computers; electronic access to other expertise to bring it to bear on an inquiry; and guided browsing onscreen by the librarian to direct the patron's search to beneficial Web resources. In the first year of the grant, software was purchased and readied for testing. Ten pilot member libraries were signed up to experiment with it for non-public use and training in conjunction with the MCLS Reference Center staff. By October 2000, three of them began internal tests and one of them (Santa Monica Public Library) began actual open-hours field-testing involving the public with the system. By September 30, 2000, the project was compelled to switch to an alternative software vendor who delayed the actual start date for service from the MCLS reference Center to early 2001. Next, the project, which will continue with a new grant in 2000/2001, is aiming to provide after-hours pilot service in 2001 to enable users to contact a librarian (volunteering for the purpose) even if their library is closed. Although much publicity has spread nationally regarding this ambitious and innovative effort, the project is still in a preliminary state and evaluation is not yet pertinent. The project also has defined a future objective of developing special unstated Web sites that will offer online self-service to users for guick answers to common inquiries not requiring human assistance.

Awarded FY 2000	PART D.	PROJECTS	State:	CA	
Project Title: Reference Log, Ph	nase 3				F-110
Type of Project (Type C): C-1			# Served:	34,318,585	
Director: Susan McGlamery (co	ntact)	Phone: (21	13) 228-756	58	
Library: Metropolitan Cooperati	ve Library	E-mail: sus	sanmcls@y	ahoo.com	
System					
Address: 3675 E. Huntington D	r., Ste 100	Evaluation	Type: Imp	act	
City: Pasadena		State: CA	Zip	Code: 91107	
Amount Awarded: \$14,850		X Check he	ere if a stat	ewide project	

Description: The public libraries of California have long desired to coordinate their collection of statistical data on reference question handling, performance, and referral patterns. This project re-designed and re-implemented an obsolescent batch-oriented software system to collect reference question data and generate reports on how well questions referred from the front lines of a public library to a regional system reference center, so-called "second level" reference, are handled. Data are aggregated for state use and can be searched for extraction and download of subsets. The new system yields all required outputs, is more flexible, has a modern interface, and supports functions such as a database of frequently answered questions that can be accessed by anyone. The librarians using the system have proposed that a Webbased version be created as an improvement over the current client-server model. The library systems committed to assure technical support of, and enhancements to, the software after the grant period ends.

Awarded FY 2000	PART D. PR	OJECTS	State: CA	
Project Title: Statewide Referen	nce Program Develo	opment		S-17
Type of Project (Type C): C-1			# Served: 34,318,585	
Director: Barbara Will (contact)		Phone: (9:	16) 653-7071	
Library: Silicon Valley Library S	ystem (fiscal	E-mail: bw	vill@library.ca.gov	
agent)				
Address: 25 Tower Rd.		Evaluation	Type: Impact	
City: San Mateo		State: CA	Zip Code: 94402	2-4000
Amount Awarded: \$399,275		X Check h	ere if a statewide project	t

Description: A number of components of the California Library Services Act (CLSA) and its State Reference Centers program, and corresponding follow-on components of the statewide networking program, the Library of California (LoC), have been developed using LSCA/LSTA grants over several years. The original intent of these efforts was to measure and improve local library reference service within a statewide context. Advances in technology and the advent of the LoC necessitated changes in the delivery of reference service as well as the instruments used to evaluate reference performance. These efforts are positioning the State Reference Centers program to become a state-funded program. The 1999/00 project continued the development of two such centers. The first emphasizes services to culturally diverse populations, the Ethnic Resource Center of California (ERCC). The ERCC is a prototype electronic service using a Web site to make multilingual information available online to the public on vital topics such as consumer health, consumer legal guidance to immigrants, and special historical subjects. An intensive evaluation of the ERCC as an Internet asset began in 1998/99. A second multitype Reference Center pilot component was organized in the Riverside Public Library to demonstrate medical library/public library cooperation. Jointly funded by the National Library of Medicine through the Pacific Southwest Regional Medical Library (PSRML, at UCLA) and LSTA, the project facilitated public library staff's ability to answer consumer health questions with training, bibliographies, and manuals. A key feature is cooperative two-way reference referral between the public library, which handled basic questions, and Loma Linda University's medical research library (Loma Linda, Ca.) which handled technical medical questions. A Web site covers this project's materials and related resources (www.llu.edu/llu/library/services/consumerhealth.htm).

Awarded FY 2000	PART D. P	ROJECTS	State: CA
Project Title: Access to Environ	mental Information	on (California D	igital Library of the University
of California and the Library of (California of the C	California State	Library) S-30
Type of Project (Type C): C-1		#	# Served: 50,267
Director: Cate Hutton (contact)		Phone: (510) 987-0425
Library: University of California	, Office of the	E-mail: chut	ton@popserv.ucop.edu
President. California Digital Libra	ary		
Address: 300 Lakeside Dr., 6 th	Fl.	Evaluation Ty	ype: Impact
City: Oakland	_	State: CA	Zip Code: 94612-3550
Amount Awarded: \$50,267	_	X Check her	e if a statewide project

Description: In 1997, the University of California and the California State Library decided to join forces to conduct a demonstration of mutual benefits to library users statewide of provision of electronic information through the Internet. Specific objectives included a field test of alternative solutions to issues of delivering electronic content from UC's California Digital Library A second purpose was to explore economic and intellectual benefits of (CDL) facilities. collaboration between the two institutions. A demonstration Web site was constructed embodying commercially available environmental information databases and UC-owned digital collections. Trial users tested the system in 32 libraries and a thorough report was derived from the first year's experience. Evaluation was done of the costs and benefits accrued and recommendations were made for similar cooperative services to be offered through California libraries of all types that would deliver specialized electronic information to citizens throughout the state. The second grant year was a transition to non-federal funds for planning of a continued service to be hosted by another organization. The Web site was maintained through March 31, 2000, but could not be maintained after that milestone without new funds. Funding for continuation is pending.

Awarded FY 2000	PART D. PI	ROJECTS	State: CA	
Project Title: Improving Californ	nia's Library and G	Sov't Services	through the Internet III	S-32
Type of Project (Type C): C-1			# Served: 34,318,585	
Director: John Jewell (contact)		Phone: (91	6) 653-0293	
Library: Peninsula Library System	m (fiscal agent)	E-mail: jje	well@library.ca.gov	
Address: 25 Tower Rd.		Evaluation	Type: Impact	
City: San Mateo		State: CA	Zip Code: 94402-400	00
Amount Awarded: \$75,000		X Check h	ere if a statewide project	•

Description: Growing demand for online access to federal, state and local government information via the Internet and World Wide Web by the public prompted an effort to develop and refine electronic tools and resources to assist California libraries, local government officials, and the general public to satisfy their information needs. The availability of materials such as government economic and policy studies is making users more knowledgeable and aware of how they can become involved with public issues and concerns. In the Web site created for this project (www.library.ca.gov), a range of online content has been furnished including information about California libraries themselves; related library-oriented programs, services and funding opportunities; local assistance and grants information (federal and state); directories, statistics, special services to those with disabilities, and other resources. Usage has climbed several hundred-fold as Internet access has become pervasive. The 1999/00 project supported improvement of Web pages and content for new grant programs, current reports of programs, timely newsletters, and pertinent links to related Web sites. In addition to providing access to information, the Internet can be used as an efficient and swift avenue to collect data such as statistics about library collection size and directory information via Web-based survey instruments. Survey tools and databases for gathering library directory and statistical data were accordingly implemented. A new priority begun in 2000 was to address needs of special users (sight-impaired, etc.) by identifying options for improving accessibility of the Web site.

ELECTRONIC NETWORKS

Awarded FY 2000	PART D. P	ROJECTS	State: CA	
Project Title: Networking Suppo	ort Project		S-	-22
Type of Project (Type C): C-2			# Served: 34,318,585	
Director: Mark Parker (contact)		Phone: (9:	l6) 657-1892	
Library: Peninsula Library Syste	m (fiscal agent)	E-mail: m	oarker@library.ca.gov	
Address: 25 Tower Rd.		Evaluation	Type: Impact	
City: San Mateo		State: CA	Zip Code: 94402-4000	
Amount Awarded: \$210,485	_	X Check h	ere if a statewide project	

Description: The Library of California (LoC) is California's statewide multitype networking program. LoC was initially funded (with state dollars) in 1999 and a limited array of initial program priorities was supported. To accelerate progress on other pressing objectives beyond what state funds can accomplish in this early phase, this project addressed service testing and development activities to prepare for the most effective strategies to implement the LoC in coming years. The twin goals of the project included: 1) build interlibrary cooperation at the local level through convening constituent organizations and groups; and 2) contract for specialized consulting resources to study issues related to multitype networks and deliver administrative products and services that support implementation of effective networks. The focus of the year's work was primarily service models at the regional level. A workshop was held for negotiators to investigate options and strategies to acquire statewide licensed information databases. A Web site was developed to assist and facilitate planners of the regional network components of the LoC. A series of workshops was conducted to develop consensus on networking priorities and strategies for achieving them, common methods of implementation, and legal issues. A study of interlibrary lending and direct loan compensation programs and options was held to narrow the choices and follow up on a prior consultant study. A consultant was engaged to facilitate a focus group to review and react to the identified alternatives for compensation on a multitype basis. A recommended formula, when recommended by the field and the State Library, will be considered for funding by the state. [SEE following project description.] A funding model was developed for regional library network services. A law firm was engaged to recommend legal organizational models for formation of the regional networks. Plans were laid to develop the role of the Statewide Resource Libraries (in a meeting scheduled for 2000/01). Work related to the interlibrary loan program models will continue, and a pilot project was planned to test a loan compensation model for non-public libraries, to be supported by state funds in 2000/01.

Awarded FY 2000	PART D.	PROJECTS	State: CA	
Project Title: California Z-39.50) Implementers	Group (CAL-ZIC	G)	S-26
Type of Project (Type C): C-2			# Served: 34,318,585	
Director: Ira Bray (contact)		Phone: (91	6) 653-0171	
Library: Mountain Valley Library	y System (fiscal	E-mail: <u>ibr</u>	ay@library.ca.gov	
agent)				
Address: 828 I St., Rm. 524		Evaluation [*]	Type: Impact	
City: Sacramento		State: CA	Zip Code: 95814	
Amount Awarded: \$44,122		X Check he	ere if a statewide project	

Description: The recently introduced national standard for computer-to-computer telecommunications of user searches over the Internet in electronic networks of online catalogs in libraries is designated as NISO Z39.50. Support was requested from the field to guide and assist libraries implementing the standard in their local computer systems in the past year, to enable attainment of their full potential. A planning and coordination group of librarians was formed to discuss issues and exchange knowledge related to software installation, technical configuration and compatibility issues, system performance limitations, and consistency of protocols for searching of multiple online library catalogs using the standard. The very flexibility of the Z39.50 protocol has in some cases led to inconsistent implementation by different library automation system vendors. The implementers group formed in June 1999 conducted activities to increase expertise; shared information about systems, standards and specifications; obtained consultative assistance from experts; established a Web site and Internet listserv; and conducted a training workshop hosted by a nationally recognized authority on the standard in The LSTA funds have been supplemented by state funded grants to support extended deployment of Z39.50 projects in the field, along with consultative assistance and temporary technical staff hired in selected cooperative library system headquarters where computer resources for networking are concentrated. The project contributed to the goal of providing the highest level of accuracy in searches and the maximum amount of useful information to library patrons seeking answers from collections in California libraries.

TRAINING AND PROFESSIONAL CONTINUING EDUCATION FOR STAFF

Awarded FY 2000	PART D. PI	ROJECTS	State: CA
Project Title: Stanford-Californi	a State Library Ins	stitute on 21 st (Cent. Librarianship, Year 2 F-89
Type of Project (Type C): C-3			# Served: 150
Director: Anne Marie Gold		Phone: (650	0)723-1650
Library: Stanford University Libr	aries	E-mail: amg	gold@sulmail.stanford.edu
Address: Green Library		Evaluation T	ype: Impact; Outcomes
City: Stanford		State: CA	Zip Code: 94305-6004
Amount Awarded: \$558,990		X Check her	re if a statewide project

Description: Co-sponsored by the Stanford University Libraries and the California State Library, the Institute represents a major departure in advanced professional development and continuing education for a select group of future library leaders and top managers. The University and the CSL determined that Stanford University Libraries' vision of future library services and impacts of technology offered a core of best practices, qualitative yardsticks, new approaches, and innovation that could serve as a nexus to advance the state of libraries and the profession. The project established an annual residential convocation dealing mainly with application of information technology to the practice of library and information services in the coming era. This grant supported a weeklong symposium held in August 2000. There were 132 attendees, 103 An in-depth curriculum concentrated on six tracks covering topics from from California. leadership to facility planning. The instructors were luminaries from the library, computing, and organizational development worlds. The formal evaluation of the event yielded an exceptionally high rating (3.8 out of 4.0). The proceedings were videotaped for use in future distance education programs to extend the range and impact of the Institute off campus. The grant also funded a speaker series in the San Francisco Bay Area and two teleconferences that gained visibility for the Institute as a credible, ongoing educational provider. The Institute is planned as an annual event supported increasingly by non-LSTA funds. It also organized targeted programs stemming from the summer 2000 program, such as library building and facility planning workshops.

Awarded FY 2000	PART D. PI	ROJECTS	State: CA	
Project Title: California Millennii	um Conference, Ye	ear 2		F-114
Type of Project (Type C): C-3			# Served: 1,500	
Director: Holly Hinman (contact	t)	Phone: (62	26) 796-0913	
Library: Peninsula Library Syste	em	E-mail: hir	nmanh@infopeople.org	
Address: 25 Tower Rd.		Evaluation	Type: Impact	
City: San Mateo		State: CA	Zip Code: 94402	-4000
Amount Awarded: \$225,324		X Check he	ere if a statewide project	

Description: The state-level professional association for libraries, the California Library Association, took the lead in responding to the fragmenting of overlapping, sometimes cooperating and sometimes competing, library associations and related groups, by bringing together a broad cross section of 24 of these library organizations. Their purpose was to discuss avenues of communication, cooperation, and collaboration. As a starting point for action, a planning group chose to organize a statewide multi-organizational, and multitype library conference, inviting diverse, large scale attendance, to share "big picture" ideas and broad trends from outside the library world, discuss strategies for the future, and define new services for the 21st Century. The goal was to re-energize library professionals facing challenges such as technology, economics, and competition from non-library players, and encourage user and citizen support. A one day continuing education "conference within a conference" was scheduled at the California Library Association Annual Conference, November 11, 2000, in Santa Clara, Ca. By the end of the grant period nearly 1,000 attendees were registered, after more than a year of development. Nationally recognized speakers and a variety of programs on social, economic, and intellectual trends with discussion groups were to be offered. The program is described on a Web site at www.cmc-2000.org. Derivative products planned are videotaped speeches and a DVD recording of the most dramatic multimedia presentations. Post-conference follow-up activities involving the constituent groups will focus on legislative advocacy, continuing education, and recruitment of librarians.

Awarded FY 2000	PART D. PI	ROJECTS	State: CA
Project Title: InFoPeople Project	t		
Type of Project (Type C): C-3			# Served: 5,392,428
Director: Holly Hinman (contact	t)	Phone: (62	26) 796-0913
Library: Peninsula Library Syste	em (fiscal agent)	E-mail: <u>hir</u>	manh@infopeople.org
Address: 25 Tower Rd.		Evaluation	Type: Impact; Other
City: San Mateo		State: CA	Zip Code: 94402-4000
Amount Awarded: \$1,747,995	_	X Check h	ere if a statewide project

Description: InFoPeople is a program to stimulate electronic delivery of Internet and World Wide Web access to the users of California public libraries and to non-public libraries that lack resources of their own to open this digital door to their users. The approach taken was to increase libraries' readiness through a program of equipment acquisition, staff training, and community involvement. A secondary goal is to reduce inequalities in electronic accessibility due to local funding scarcity or geographic isolation of public libraries. A third is advanced continuing education and retraining to help library staff stay abreast of the fast-changing Internet world. Fourth, the program increasingly encourages and nurtures online searching skills by library users, and provides special tools such as an index to Internet sites that assist the average patron seeking information. The 1999/00 project focused on provision of training curricula and support activities in 105 libraries for which ongoing demand from librarians was registered. A total of 86 libraries received awards to install Internet equipment not completed in 1998/99. In 2000, a special program was initiated in conjunction with the advent of the generous nation-wide Gates Library Foundation program to introduce the Internet in libraries. The LSTA effort supported added workstations at 113 California libraries that had already received LSTA grants for Internet but were also eligible for the Gates grants. The LSTA dollars were timed to be used as matching funds to leverage the Gates awards. Ongoing advanced technology training via 40 different workshops (beyond Web-related) was provided for approximately 2,480 librarians. The project launched an experimental distance learning mode that served 326 students at 42 sites who took courses in Internet policies, searching, and Web page creation. Responding to the burgeoning demand for training, another grant augmentation helped expand 10 of the library computer training labs that were given foundation funds by the Gates program (10 more computers were bought for each of 63 libraries). The special search engine called the "Librarians Index to the Internet," developed with a separate LSTA grant, was integrated into the InFoPeople program as an active service component while a business plan for its future is studied. The success of this project is easily measured by the huge increase in use of the Internet in the project libraries: from 1,800,512 people in 1998/99 to 5,392,428 in 1999/00. The Gates grants, LSTA grants, and local investments combined as a catalyst to dramatically enhance electronic capacity available to the public at participating libraries across the state.

PART D. P	ROJECTS	Sta	ite: CA
ectors Forum 2000)		
		# Ser	ved: 179
er (contact)	Phone: (9:	L6) 653	3-8293
ve Library System	E-mail: bti	chauer(<u>@library.ca.gov</u>
r., Ste 100	Evaluation	Type:	Impact
	State: CA		Zip Code: 91107
	X Check h	ere if a	statewide project
	ectors Forum 2000 er (contact) ve Library System	ve Library System E-mail:	

Description: The forum, to which all public library directors in California are invited, is held each spring for two days. In 2000, it provided continuing education and peer consulting support on general interest "hot" topics in California public policy, government, library administration and operations to 129 attendees of a potential 179 public library jurisdictions). Of the 42 non-attendees, all but eight were last-minute cancellations due to local budget hearings and similar priorities. The agenda is updated for each event to include current, high impact issues such as the opportunities presented by technology.

PROJECTS OF STATEWIDE SIGNIFICANCE (CONT.)

MULTIPLE RECIPIENTS (COORDINATED BY SUPPORT GRANT)

Awarded FY 2000	PART D. P	ROJECTS	State: CA
Project Title: Statewide Access	News Program, \	′ear 2	
Type of Project (Type C): C-3			# Served: 500,000
Director: Donine Hedrick (conta	act)	Phone: (9:	16)
Library: Sacramento Public Libr	ary (support	E-mail: dh	edrick@library.ca.gov
grant fiscal agent); Various (see	e below)		
Address: 828 I St.		Evaluation	Type: Impact; Outcomes
City: Sacramento		State: CA	Zip Code:
Amount Awarded: Field Grants	\$161,942	X Check h	ere if a statewide project
Support Grai	nt \$95,150		

Description: People who are blind or print-impaired may now use their telephones to "read" newspapers provided through means such as computerized synthetic speech equipment. Building on a successful predecessor program in Sacramento, "Access News" is an umbrella program to electronically deliver telephone-based information services to blind and visually disabled people in a participating library's service area. There are three components of the program, one or more of which are installed in each of the participating libraries (see below). The most advanced technological service is called "Newsline." It provides same-day content of seven major daily newspapers in the form of recorded human speech to print/visually impaired residents of five major metro areas on a daily basis via their own telephones, toll-free and around the clock (in Fresno, Los Angeles, Sacramento, San Diego, and San Francisco). These five sites, four of them begun with 1998/99 grants, were supported in 1999/00 to enable them to transition to state general funds and increased local funding. Two sites installed and tested a second component of the model, "Telephone Reader," a microcomputer-based system that offers either voice recordings or synthesized speech for local periodicals, community information, and other timely topics such as tax information and ballot pamphlets. A third component (devised in Sacramento) furnished a front-end call routing feature to receive multiple simultaneous callers that enables them to choose a desired service. implementations are expected to expand to a gradual, full statewide coverage. Sacramento Public Library, in a support grant, provided training, promotional materials such as press kits, and evaluation consulting.

Participating libraries included:

Braille Institute of America

Library (Los Angeles): Telephone Reader \$29,700 Fresno County Free Library: Newsline \$24,904

Sacramento Public Library: Newsline, Telephone Reader,

Front-end \$57,530
San Diego County Library Newsline \$24,904
San Francisco Public Library Newsline \$24,904

Awarded FY 2000	PART D. PI	ROJECTS	State: CA
Project Title: Public Library Stat	f Education Progr	am (PLSEP)	
Type of Project (Type C): C-3			# Served: 53
Director: Kathy Low (contact)		Phone: (9:	16) 653-6822
Library: Metropolitan Cooperati	ve Library	E-mail: klo	ow@library.ca.gov
System (fiscal agent, support gr	ant); Various		
Address: 3675 Huntington Dr.,	Ste 100	Evaluation	Type: Impact
City: Pasadena		State: CA	Zip Code: 91107
Amount Awarded: Field Grants:	\$167,873	X Check h	ere if a statewide project
Support Grar	nt: \$8,800		

Description: Public libraries have a difficult time allotting funds to encourage education of their existing student workers and paraprofessionals who are motivated to become professional librarians. To remedy this limitation, as well as attract people who are familiar with the needs for library service of underserved, economically disadvantaged, and non- or limited Englishspeaking patron groups, financial support for entry and continuing education of library employees was accepted as a solution to the recruiting gap by public library directors. Direct grants are provided as part of a statewide targeted program to underwrite the tuition cost of library school attendance of currently employed individual library staff. Recipients pursue a library paraprofessional or graduate degree. Accordingly, the program invited applications and 32 were received in 1999/00. Fifty-three mini-grants were awarded to employees at 29 different California public libraries on a competitive basis. Each library sponsored one or more of its own staff members pursuing a master's degree or technician degree in library and information science. The grants reimbursed tuition expense for course work at accredited California graduate library schools to encourage chosen staff to strengthen their skills in fields such as children's and young adult service and in technology. Grants are administered by the employer. A support grant provided for travel and meeting expenses for a selection committee comprised of library directors and staff who reviewed applications and made recommendations to the State Librarian for awards. Promotional materials were prepared and distributed.

Participating libraries and their employees included: List available on request.

PROJECTS OF STATEWIDE SIGNIFICANCE (CONT.)

MULTIPLE RECIPIENTS (NOT COORDINATED BY SUPPORT GRANT)

Awarded FY 2000	PART D.	PROJECTS	State: CA
Project Title: Transition Into Ma	anagement IV		
Type of Project (Type C): C-			# Served: 38
Director: Kathy Low (contact)		Phone: (9:	16)653-6822
Library: Metropolitan Cooperati	ive Library	E-mail: klo	ow@library.ca.gov
System (fiscal agent)			
Address: 3675 Huntington Dr.,	Ste 100	Evaluation	Type: Impact; Outcomes
City: Pasadena		State: CA	Zip Code: 91107
Amount Awarded: \$101,591		X Check h	ere if a statewide project

Description: The 1998 Convocation re-confirmed a need for creation of models and programs for developing entry-level and middle managers into library directors. This project reprises a successful series of grants awarded in 1989, 1992, and 1995 that supported seminars to provide ethnic minority professionals with training to qualify for the move into top library management. Three activities are planned for 99/00: 1) A weeklong Transition Into Management seminar open to any entry-level librarian (not limited to ethnic minorities) displaying leadership potential was held May 7-12, 2000. Over 35 applied; 10 were selected to attend. 2) A 1-1/2 day follow-up Career Advancement seminar was held May 9-10, 2000, for 28 TIM attendees of all four seminars who have not yet reached management and who requested additional training in overcoming obstacles in their career paths. Outcomes-based evaluations for this project are pending.

Participants included: List available on request.

Awarded FY 2000	PART D.	PROJECTS	State: CA
Project Title: Youth Services Ma	aterials, Year 2		
Type of Project (Type C): C-6			# Served: 749,833
Director: Bessie Condos Tichau	er (contact)	Phone: (93	16)653-8293
Library: Various		E-mail: <u>bti</u>	chauer@library.ca.gov
Address:		Evaluation	Type: Impact
City:		State: CA	Zip Code:
Amount Awarded: \$760,000		X Check h	ere if a statewide project

Description: At a statewide convocation held in 1997, a special need was identified for development of collections and programs for youth aged 10-18 years, with emphases on 1) subject matter beyond that conveyed via school homework assignments and 2) on special linguistic needs of underserved local populations. Public libraries were invited to apply for minigrants of \$5,000 or \$10,000 to purchase either children's or young adult materials to augment local collections and counter the ravages experienced in these programs during California's long-lasting recession of the early 1990s. Sixty-four applications were received, 29 for children's materials and 35 for young adult books, from 64 public library jurisdictions. All 64 applicants received grants, distributed equitably across the state.

Participating libraries included: List available on request.

Awarded FY 2000	PART D. P	ROJECTS	State: CA
Project Title: Gates Training Lal	boratories Upgrad	les	
Type of Project (Type C): C-			# Served: 9,232,200
Director: Mark Parker (contact)		Phone: (91	.6) 657-1892
Library: Various public libraries	(see below)	E-mail: mg	oarker@library.ca.gov
Address:		Evaluation	Type: Impact
City:		State: CA	Zip Code:
Amount Awarded: \$253,000		X Check he	ere if a statewide project

Description: The Gates Library Initiative (aka Gates Library Foundation) is helping make libraries a place where people come to get access to electronic information and the Internet when they don't have machines at home. Public libraries are playing that role for computers as well as books. This contribution to bridging the "Digital Divide" has made great headway in California with many public libraries participating. In addition to the basic grants, selected public libraries were eligible for Gates grants for computer laboratories to be used for training the general public and library staff who serve them (service populations of 100,000 up). The Gates awards were limited to a configuration of 10 state of the art computers (with server). The State Library determined that to make these facilities more cost-effective for the large population of California, the labs needed more capacity. A targeted program was fashioned to augment some of these labs with LSTA grants to acquire extra workstations through the auspices of the InFoPeople project, the primary vehicle in California for Internet and Web training and continuing technology education statewide. The LSTA grants were offered as supplements to the same libraries that were awarded Gates grants to establish training labs. Eighteen libraries applied for the 10 grants made available. Each of the 10 recipients received 10 computer workstations, resulting in 20-workstation complements in each facility. awards were based on ability to house and support the expanded lab, willingness to serve as a host for regional InFoPeople technology training events for all types of libraries, and statewide geographic distribution. A video projection unit was purchased for each lab to support training events.

Participating libraries included:

Contra Costa County Library	\$25,300
Fresno County Free Library	\$25,300
Kern County Library	\$25,300
Los Angeles Public Library	\$25,300
Riverside County Library	\$25,300
Salinas Public Library	\$25,300
San Bernardino Public Library	\$25,300
San Diego Public Library	\$25,300
Solano County Library	\$25,300
Ventura County Library	
Services Agency	\$25,300